

Book with Confidence

02

Current Iberia flexibility policy for 075 tickets

Main Changes (confidential until published)

For operating flights:

- Tickets issued before 28/05/2020

For operating and cancelled flights:

- For flights up until 30/08/2020 (it was 30/06/2020)
- Changes for flights up until 30/06/2021 (it was 30/04/2021)
- Vouchers can be redeemed on flights up until 31/12/2021 (it was 30/06/2021)



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Published Fares

Tickets issued between 28/05/2020 and 30/06/2020

For flights up until 31/12/2020:



Date and/or route changes without penalty fee (fare difference applies):

- One change per passenger
- Date change for flights from 01/07/2020 up until 31/12/2020
- No black-out dates apply
- Change must be requested at least 15 days before flight departure



Additional information can be found in the Book with Confidence guide.

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Corporate Fares¹

For flights up until 31/12/2020 and reservations created before 30/06/2020

For 075 tickets issued between 28/05/2020 and 30/06/2020:



Date and/or route changes without penalty fee (fare difference applies):

- Unlimited changes per passenger before and after ticket is issued
- New flight dates between 01/07/20 and 31/12/20
- No black-out dates apply
- Longest sector must be marketed by Iberia



Name changes

- One change per passenger (through Call Centre). For flights operated by IB, I2, YW, and IB*VY, IB*BA, IB*AA



Additional TTL flexibility

- 7 days before flight departure for bookings made more than 7 days before departure
- 1 day before flight departure for bookings made less than 7 days before departure
- Longest sector must be marketed by Iberia



(1) Corporate fares include: published fares with SSR Clid, Contract Express, Negotiated Deals and OnBusiness. Lowest classes (A,O,Q,N) included only for discounted net corporate fares.



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Corporate Fares¹

For flights up until 31/12/2020 and reservations created before 30/06/2020

For 075 tickets issued after 30/06/2020:



Date and/or route changes:

- Unlimited changes per passenger before ticket is issued (standard process applies)
- Longest sector must be marketed by Iberia



Name changes

- Unlimited changes permitted before ticket is issued (standard process applies)



Additional TTL flexibility

- 7 days before flight departure for bookings made more than 7 days before departure
- 1 day before flight departure for bookings made less than 7 days before departure
- Longest sector must be marketed by Iberia



(1) Corporate fares include: published fares with SSR Clid, Contract Express, Negotiated Deals and OnBusiness. Lowest classes (A,O,Q,N) included only for discounted net corporate fares.

